



Contract Type:
Multi-Award Blanket Purchase
Agreement (BPA)

Contract Ceiling:
\$100M (Estimated Value)

Order Types:
Firm Fixed Price, Time & Materials, Labor
Hours

Ordering Period:
02/28/2019 – 02/27/2024

Suntiva Contract Number:
HHSF223201910003B

Suntiva DUNS Number:
16-7032239

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FDA INTEGRATED SERVICES BPA

The FDA BPA provides a consistent, reliable, and efficient way to obtain human capital, training, learning management, program management and strategic communications services to strengthen individual, team and agency skill sets, capabilities, and performance.

Suntiva Services and Solutions in BPA Functional Areas

Suntiva is proud to serve FDA leaders and staff through the FDA Integrated Services (FDA-IS) BPA. Below are example services that can be procured on this BPA:

1. Training Support Services:

- Full lifecycle training services to foster continuous learning for a diverse workforce
- Innovative blended learning programs (e-learning/classroom) to strengthen technical and leadership competencies
- Onsite or remote training administration and logistics support

2. Human Capital Management:

- Leadership development and individual and team coaching solutions to build agility, capacity, and engagement
- Human capital strategies, data-driven workforce plans, and change management programs to strengthen workforce capacity to respond and adapt to change
- Organizational development and performance improvement solutions to assess capabilities, build agile operating models and processes, and address barriers hindering performance

3. Learning Management System (LMS) Support:

- Maximizing the administration and use of the LMS to achieve FDA learning goals
- Targeted assessment of current LMS capabilities, defining future LMS requirements, and promoting adoption of new LMS functions
- Support FDA learning organizations and staff colleges in publishing 508 and SCORM compliant learning content on the LMS platform

4. Program and Project Management (PM):

- Help project and program leaders apply PMBOK-based project and portfolio management practices that drive program results
- Support new PMO standup and implementation of tools and processes to strengthen existing PM functions
- Hands on PM support for successful execution of FDA projects or programs

5. Strategic Communications:

- Message development and planning to deliver high impact communications to the right audience at the right time
- Stakeholder engagement and outreach to promote alignment and buy-in for key initiatives
- Graphics and collateral material design, digital/social media and content strategy, and knowledge management programs to drive communication campaigns

Suntiva Solutions in Action at FDA



Since 2009, Suntiva has provided FDA leaders, teams and organizations solutions aligned with critical mission objectives. Below is a snapshot of Suntiva's support to FDA customers:

- Partnered with FDA leaders to provide training, leadership development, coaching and other human capital support to almost **every Office and Center at FDA**
- Designed and **delivered over 50 customized leadership and supervisory training** programs across Centers and Offices
- **Over 10,000 individual and team coaching hours** provided by ICF-certified coaches to over 1,000 FDA leaders
- Implemented **change management programs for FDA offices and Centers** undergoing reorganizations and realignments
- Created and published a **library of SCORM and 508 compliant e-learning modules** on the FDA LMS
- **Designed and facilitated one day to week-long learning and strategic planning events** at multiple FDA Centers
- **Conducted hundreds of assessments** across FDA to identify learning gaps and uncover root cause issues of engagement and retention challenges
- **Analyzed Federal Employee Viewpoint Survey (FEVS)** results for almost every Office and Center creating action plans for workforce engagement and performance improvement
- **Conducted workforce and succession planning** to address workload concerns and mitigate risks of future vacancies
- **Designed and developed online competency assessment tools** for two Centers to support employees' leadership journey
- **Supported business process improvement** for human resource, acquisition, quality and other key process areas

BENEFITS OF SUNTIVA BPA SERVICES

Increased alignment with the organization's mission, vision, and strategic goals

Creation of an organizational culture that values learning, creativity, and continuous improvement

Development of future leaders to build "bench strength"

Increased strength of leaders at all levels to be more agile and resilient

Increased individual, team and organizational effectiveness and productivity

Maximized staff engagement to promote retention

Improved and consistent PM capability across FDA

Ability to leverage LMS for expanded training to meet strategic human capital goals

Suntiva at a Glance

Suntiva is a business transformation and technology company located in Falls Church, VA, serving Federal Government agencies. We enable our clients to improve performance through people, process, and technology in significant, measurable, and sustainable ways. We provide mission critical information technology, digital transformation, organizational performance, human capital, and acquisition lifecycle solutions—with great minds and great hearts.

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